

INTERNET AND MOBILE BANKING
(existing personal current account holders)

Name	
Customer Number	
Account Number	
Address	
TELEPHONE NUMBERS (For use with SecureCall™ and SMS Balance Limit Alerts) <i>For international numbers, please include the international dialling code from the UK.</i>	
Daytime (DAY)	
Evening (NIGHT)	
Mobile (MOBILE)	

Please select the appropriate option(s) below:

1.	I would like to register for Internet and Mobile Banking (please ✓)
By signing this form I acknowledge that I have received a copy of the Cumberland Internet Banking and Mobile Banking Terms & Conditions and agree to be bound by them. I understand that all future statements will be sent to me by eStatement in the Cumberland Internet Banking system. I authorise Cumberland Building Society to use the above telephone numbers for SecureCall™ and the mobile telephone number (named MOBILE above) for receipt of SMS Balance Limit Alerts if I register to receive these.	
I would like 'view only' access to view my account details in internet banking without being able to carry out transactions.	

2.	I would like an access code renewal for my Internet and Mobile Banking (please ✓)
I authorise Cumberland Building Society to issue me with a new Access Code by post for Cumberland Internet Banking and Cumberland Mobile Banking <i>(Note: you use the same Access Code for Cumberland Internet Banking and Cumberland Mobile Banking).</i>	

3.	I would like to update my SecureCall™ details (please ✓)
I authorise Cumberland Building Society to update my SecureCall™ telephone numbers with those detailed above. I understand that the mobile telephone number I provide (named MOBILE above) will also be used for receipt of SMS Balance Limit Alerts if I have registered to receive these.	

SecureCall™ Important Information

The telephone numbers you have provided will be used in the SecureCall™ service within Cumberland Internet Banking. You will see them labelled as above. SecureCall™ provides you with extra security against possible fraud on the Cumberland Internet Banking service. It requires you to accept an automated telephone call from us whenever you try to make a payment to a payee that you have not paid before. Under certain circumstances it is possible that you may receive a SecureCall™ for payments to payees you have paid before. If the transaction details are correct, you are given a one-time password code to enter into the Cumberland Internet Banking system, after which the payment will be processed. If the payment details are not correct, or you receive a call to authorise a payment that you did not attempt to make, then the payment will not be processed.

Customer Signature		Date	
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Cashier Name	Cashier No.	Branch Name	Date

Please forward the completed form to Customer Service Department